

## **POLICYHOLDER NOTIFICATION**

### **QUESTIONS OR COMPLAINTS ABOUT YOUR INSURANCE?**

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For information or questions about your insurance, coverage, or assistance in resolving complaints, you may call, write, or email us at:

**Velocity Specialty Insurance Company**

Email: [complaints@velocityrisk.com](mailto:complaints@velocityrisk.com)

Mail: 10 Burton Hills Blvd. Suite 300 B  
Nashville, TN 37215

**Certain Underwriters at Lloyd's and Other  
Insurers Subscribing to Binding Authority  
UMR B604510568622025**

Email: [complaints@lloyds.com](mailto:complaints@lloyds.com)

Mail: 18th Floor, 125 Old Broad Street,  
London EC2N 1AR, United Kingdom

**United Specialty Insurance Company**

Email: [legalcompliance@statenational.com](mailto:legalcompliance@statenational.com)

Mail: 1900 L. Don Dodson Drive Bedford, TX  
76201

**Emerald Bay Specialty Insurance Company**

Email: [compliance@emeraldbayrisk.com](mailto:compliance@emeraldbayrisk.com)

Mail: 177 Madison Ave, Suite 1004,  
Morristown, NJ 07960

**Harleysville Ins Co of New York**

Email: [mike.richard@nationwide.com](mailto:mike.richard@nationwide.com)

Mail: One Nationwide Plaza Columbus, OH  
43215-2220

If your questions, concerns, or problems have not been resolved after contacting Velocity Risk Underwriters, LLC., your insurance company, or your insurance agent, you have the right to file a complaint with your state's department of insurance. You may find your state insurance department complaint information by visiting [content.naic.org/consumer.htm](http://content.naic.org/consumer.htm).